

Communication: With Specific Reference to Autistic Spectrum Condition

'To effectively communicate we must realise that we are all different in the way we perceive the world and use this understanding as a guide to our communication with others' Anthony Robbins

Course Description:

The quality of life for many people in your care will depend on how well they can communicate their needs and wants. This course explores the most common communication barriers faced by health and social care workers and the practical measures you can take to overcome them.

This session is intended for all health and social care workers and meets Common Induction Standard 3

Duration:

This is a half day course. Times are normally 9.30-12.30 or 13.30-16.30

Course content:

Definitions; Motivators to communication; Verbal communication; Non-verbal communication; Barriers to communication; Listening skills; Active listening; Empathetic listening; Communicating with people on the Autistic Spectrum

Certification:

Delegates will receive a certificate of attendance

Numbers:

A maximum of 16 delegates can be accommodated on this course.

Location:

We are able to deliver this course at your own site which will assist in reducing costs. Alternatively we can deliver at our own Training Academy. It is also possible for individuals to join our own staff training sessions.

Please contact training@brookdalecare.co.uk to discuss your requirements.

NB. This course can be run alongside Equality and Diversity as a full day course